



# SOUTHERN MARYLAND TRI- COUNTY COMMUNITY ACTION COMMITTEE, INC.

ANNUAL REPORT **2024**

*DRAFT V9 10-25-2024*

# BOARD OF DIRECTORS



**Rev. Ernest Downs**

*County Government  
Representative  
Charles County  
(Chairperson)*



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*Consumer Representative  
Calvert County  
(1st Vice-Chair)*



**Ms. Anita Bratcher**

*County Government  
Representative  
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*Community Representative  
St. Mary's County  
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**Ms. Veronica Kelly**

*Consumer & HS Policy Council  
Representative  
Charles County  
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*Community Representative  
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**Ms. Mary E. Dryden**

*Elected Official Representative  
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St. Mary's County*



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*Community Representative  
Calvert County*



**Ms. Raquel Stone**

*Community Representative  
St. Mary's County*

# STEADFAST LEADERSHIP:

## Empowering Resilience, Inspiring Change

In FY24, under the visionary leadership of our dedicated volunteer board of directors, SMTCCAC has embraced the theme of "Empowering Resilience, Inspiring Change." Throughout the challenges of this year, our Board has been unwavering, guiding our agency with clarity and strength to navigate the complexities of serving our community.

Representing the diverse and dynamic voices of Calvert, Charles, and St. Mary's counties, our board members come from local government, the private sector, and the very communities we serve. Their collective wisdom and commitment to our mission have been pivotal in refining our service delivery, ensuring we address not only the immediate needs but also foster lasting, positive change.

With heartfelt gratitude, the Board extends its thanks to our dedicated agency staff, funders, and community partners. Together, we have risen to the challenge, united by a shared vision to empower individuals, strengthen families, and inspire a brighter future for every citizen we serve.

Opportunities to join our Board of Directors remain available for FY24. For more information, please contact us at 301-274-4474, Extension 253.



# PRESIDENT'S MESSAGE:

Dear Community Members,

As we reflect on the past year, it's clear that FY24 was a year of transformation, innovation, and collective resilience. Despite the challenges we encountered, SMTCCAC, Inc. continued to forge ahead, driven by our unwavering commitment to uplift and empower the communities of Southern Maryland.

This year, our theme is **"Strengthening Foundations, Building Futures"** - a reflection of our ongoing efforts to not only meet the immediate needs of our community but to lay the groundwork for long-term stability and success. Whether it was through our expanded housing programs, enhanced energy assistance, or innovative educational initiatives, our focus remained steadfast on creating lasting impacts that resonate far beyond the present.

Our programs—ranging from affordable rental housing to Head Start, from energy assistance to career training—have touched the lives of thousands, providing critical support at pivotal moments. These achievements were only possible thanks to the dedication of our exceptional staff, the invaluable contributions of our volunteers, and the unwavering support of our partners and stakeholders.

As we move forward, we are energized by the progress we've made and the possibilities that lie ahead. FY24 has been a year of building stronger communities, empowering individuals, and fostering resilience. Together, we are not just addressing the challenges of today but also shaping a future where every resident of Southern Maryland has the opportunity to thrive.

I invite you to explore this report and witness the stories of impact, resilience, and hope that define our work. With your continued support, we will keep building on this foundation, ensuring that our collective efforts create a brighter, more equitable future for all.

With deep gratitude and optimism for the road ahead,



Warm regards,

**Michael E. Young, MSW**

President/CEO

# AGENCY ANNUAL REPORT DASHBOARD - FY24

Strengthening Foundations, Building Futures



## Overall Impact

- Total Individuals Served: 80,000+
- Total Families Served: 20,000+
- Total Grants Disbursed: \$8.5 million+
- Total Housing Units Provided: 300
- Active Programs: 6
- Active Services: 11+



## Program Highlights

01

### Affordable Rental Housing: Building Stronger Communities

- Total Residents Served: 711
- Units Across Tri-County: 300
- Key Improvements: Tree trimming, HVAC repairs, Water heaters, Flooring, Appliances

02

### Energy Assistance Program: Empowering Homes, Energizing Lives

- Applications Processed: 10,515
- Total Grants Disbursed: \$8,363,910.85
- Average Benefit: \$855.03
- Total Households Assisted: 9,782

03

### The Emergency Food Assistance Program (TEFAP): Nourishing Our Neighbors

- Total Households Served: 13,322
- Total Pounds of Food Distributed: 373,594
- Total Market Value: \$529,516

	INDIVIDUALS SERVED			
	Calvert	Charles	St. Marys	Total
CDL Training	12	16	9	37
Housing Counseling	4	38	15	57
Head Start/EHS/CCP	-	618	51	669
Affordable Housing	442	56	213	711
Energy Assistance/MHM/LIHWAP	5,196	12,879	11,727	29,802
TEFAP	7,400	20,945	22,696	51,041
<b>Total</b>	<b>13,054</b>	<b>34,552</b>	<b>34,711</b>	<b>82,317</b>

\*Estimates

	FAMILIES SERVED			
	Calvert	Charles	St. Marys	Total
CDL Training	1	11	4	16
Housing Counseling	3	23	9	35
Head Start	-	114	18	132
Affordable Housing	205	24	71	300
Energy Assistance MHM/LIHWAP	1,732	4,293	3,909	9,934
TEFAP	2,739	6,685	3,898	13,322
<b>Total</b>	<b>4,680</b>	<b>11,150</b>	<b>7,909</b>	<b>23,739</b>

\*Estimates

04

### Head Start Program: Preparing Futures, One Child at a Time

- Total Children Served: 146
- Counties Served: 3 (Calvert, Charles, St. Mary's)
- School Readiness Success Rate: 80%+

05

### CDL (Commercial Driver's License) Program: Driving Success

- Total Students Enrolled: 19
- Graduates: 13
- Dropout Rate: 0%
- Employment Impact: 33 individuals, 21 families

06

### Housing Counseling Program: Guiding Paths to Housing Stability

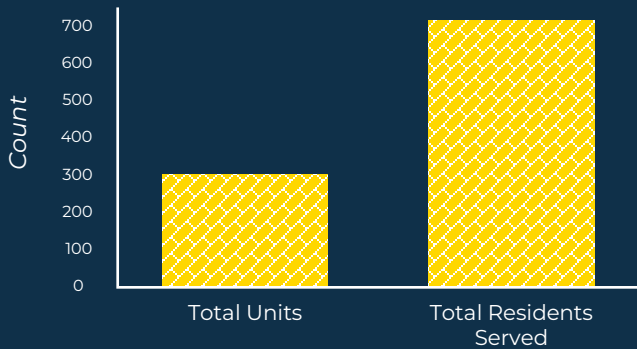
- Total Persons Served: 57
- Total Families Assisted: 35
- Services Provided: Foreclosure prevention, rental counseling, first-time homebuyer support



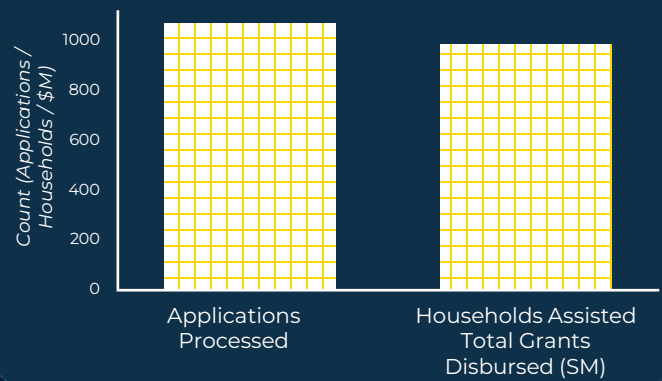
## Looking Ahead

- Expanding Housing Units
- Increasing Program Reach
- Enhancing Community Engagement

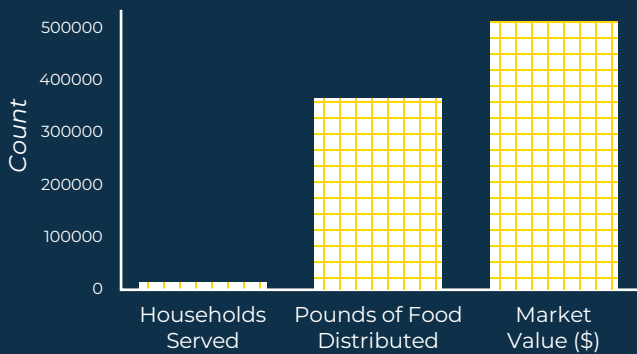
### Affordable Rental Housing Overview



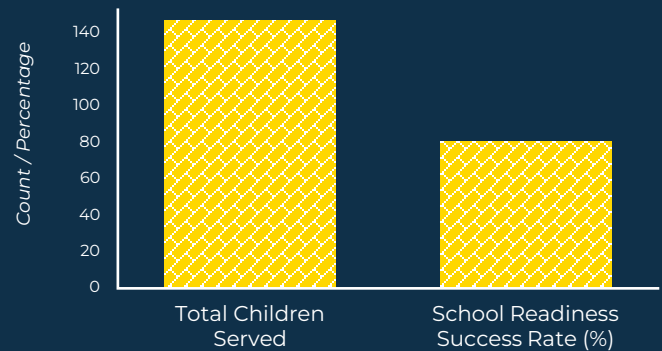
### Energy Assistance Program Overview



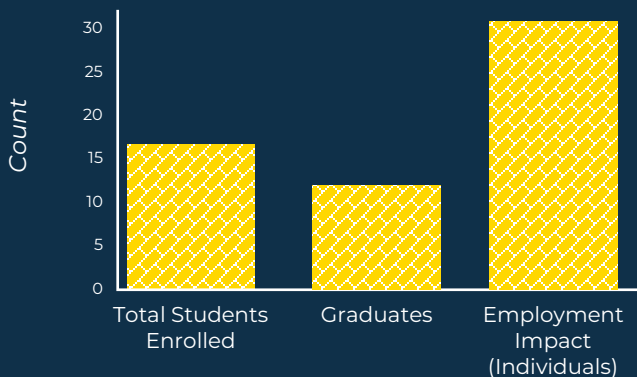
### TEFAP Overview



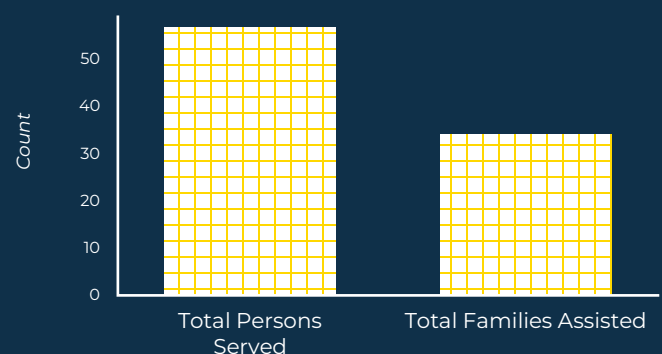
### Head Start Program Overview



### CDL Program Overview



### Housing Counseling Program Overview





# OUR HISTORY

Founded in 1965 by the dedicated initiative of three Calvert County residents, Southern Maryland Tri-County Community Action Committee, Inc. (SMTCCAC) has consistently addressed the pressing challenges of poverty within our Tri-County community. Gaining its 501(c)(3) status in August of that year, the organization has always maintained a balanced leadership structure, with equal representation from Calvert, Charles, and St. Mary’s Counties.

Recognized early on for its potential to drive meaningful change, SMTCCAC was designated by county commissioners from the three counties as the official recipient of Economic Opportunity Act funds in 1965. Our foundational support came from the Tri-County Council for Southern Maryland, who played a pivotal role in submitting the initial funding application on our behalf.

Over the decades, SMTCCAC’s dedication to the Tri-County community has remained unwavering. We have continually adapted, innovated, and expanded our programs to meet the evolving needs of our residents. In 2024, following the comprehensive strategic planning process initiated in late 2023, our Board of Directors reaffirmed our commitment to addressing service gaps and ensuring that our programs are relevant, impactful, and aligned with the needs of those we serve.

Partnerships and collaborations continue to be at the heart of our approach. By working closely with other organizations and agencies, we maximize our reach and ensure that residents receive not only direct services but also essential referrals when needed.

In the past year, SMTCCAC’s resilience and commitment have been more evident than ever as we’ve worked diligently to mitigate the effects of poverty in our community. We stand as a beacon of hope and intervention, symbolizing perseverance, dedication, and the strength of our community.

## 2024 Programs & Services



Affordable Rental Housing: Building Stronger Communities



Head Start Program: Preparing Futures, One Child at a Time



CDL (Commercial Driver’s License) Program: Driving Success



Energy Assistance Program: Empowering Homes, Energizing Lives



The Emergency Food Assistance Program (TEFAP): Nourishing Our Neighbors



Housing Counseling Services: Guiding Paths to Housing Stability



Friendly Health Services: Caring for Our Community’s Most Vulnerable



# AFFORDABLE HOUSING:

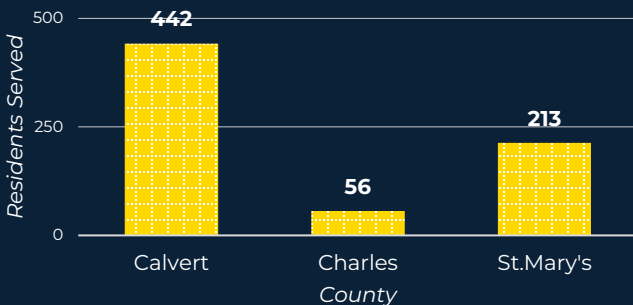
## Building Stronger Communities

Southern Maryland Tri-County Community Action Committee, Inc. (SMTCCAC), in partnership with TM Associates and Habitat America LLC, provides affordable rental housing to residents in Calvert, Charles, and St. Mary's Counties. SMTCCAC, Inc. owns nearly 300 units across the tri-county area, ensuring that affordable housing options are available for low-income community members, helping families maintain stable and secure housing.

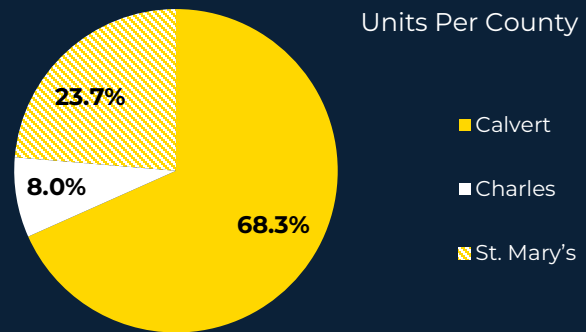
RESIDENTS SERVED PER COUNTY	
Calvert County	442
Charles County	56
St. Mary's County	213
Total Residents served	711

UNITS PER COUNTY	
Calvert County	205
Charles County	24
St. Mary's County	71
Total Units	300

Residents Served Per County (FY24)



Units Per County (FY24)



### Community Improvements

- Tree trimming
- Drainage repairs
- HVAC system upgrades
- Water heater replacements
- Cabinet installations
- Flooring upgrades
- Appliance replacements
- Fire stop replacements
- Entry door replacements



### Resident Engagement

Residents are at the heart of our communities. Each location aims to create and connect shared experiences that resonate with the diverse interests, needs, and preferences of the residents. Throughout the year, a diverse group of 20 to 50 residents actively engage in a variety of events organized by the leasing and management offices.

These events foster a sense of togetherness and provide invaluable services and support that contribute to the overall well-being of the resident population. The on-site teams are committed to the well-being and satisfaction of the residents, demonstrated through their daily efforts.





## Hunting Creek Property Highlights

- o Occupancy Rate: 98.59%
- o Lease Renewals: 31 renewals.
- o Waitlist: 111 applicants on the waitlist
- o Residents Served at Foundations Learning Center: 1 household.



## Property Services

Hunting Creek offers an on-site childcare center that serves 35 children in St. Mary's County. The center accepts children who qualify for the scholarship program, which provides childcare assistance to families in low-income homes. The center partners with The Promise Resource Center, Infant/Toddler Program, and The Child Find Program. With a dedicated staff of 12-14 employees, the center provides ongoing training to those pursuing careers in early childhood development. The childcare center has received proclamations from the Commissioner's office in recognition of its business excellence and contributions to the community.



## Upcoming Activities

For the Fall and Winter, we are adding additional activities to our resident calendar of events. All residents are invited and encouraged to attend.



## Recent Activities

Hunting Creek hosts several resident activities throughout the year. Below are some of the events held from July 2023 to June 2024:

- o **Back to School Night:** Provided school supplies to all attending students. The children enjoyed selecting their back-to-school supplies. (20 children participated)
- o **Thanksgiving Treats:** Each household was invited to select a small gift basket. The basket selections vary each year. (40 families participated)
- o **Cookie Day:** Residents were invited to create their own holiday sugar cookies. There were chips, cupcakes, muffins, water, and juice boxes for all to enjoy while decorating. (10 families attended)
- o **Christmas Gifts:** Residents were invited to stop by the office and select a household item, such as a coffee pot, dish set, blender, griddle, or small gift basket. (40 families participated)



## Calvert County (Total Units: 205)

01

### THE COURTYARDS II, III, IV -AT FISHING CREEK (76 Units)

- **Type:** Garden Apartment & Townhouse Units
- **Address:** 3955 Gordon Stinnett Ave, Chesapeake Beach, MD
- **Office:** 410-286-3688
- **Property Management:** TM Associates
  - **Website:** [www.tmamgroup.com](http://www.tmamgroup.com)
  - **Phone:** 240-683-0300



02

### YARDLEY HILLS (104 units)

- **Type:** Multi-Family Units
- **Address:** 700 Yardley Drive, Suite A, Prince Frederick, MD 20678
- **Office:** 410-414-7428
- **Property Management:** TM Associates
  - **Website:** [www.tmamgroup.com](http://www.tmamgroup.com)
  - **Phone:** 240-683-0300



03

### PRINCE FREDERICK VILLAS (25 units)

- **Type:** Multi-Townhouse Apartments
- **Address:** 480 Stamper Court, Prince Frederick, MD 20678
- **Office:** 410-414-7428
- **Property Management:** TM Associates
  - **Website:** [www.tmamgroup.com](http://www.tmamgroup.com)
  - **Phone:** 240-683-0300



## Charles County (Total Units: 24)

01

### DIGGS CIRCLE II (20 Units)

- **Type:** Townhouse Apartments
- **Address:** 401 Nanjemoy Drive, La Plata, MD 20646
- **Office:** 410-414-7428
- **Property Management:** TM Associates
  - **Website:** [www.tmamgroup.com](http://www.tmamgroup.com)
  - **Phone:** 240-683-0300



02

### FORBES APARTMENT BUILDING (4 Units)

## St. Mary's County (Total Units: 71)

01

### HUNTING CREEK (71 units)

- **Type:** Townhouse Apartments
- **Address:** 446925 Crocus Street, Lexington Park, MD 20653
- **Office:** 301-880-4804
- **Property Management:** Habitat America
  - **Website:** [www.huntingcreekhomes.com](http://www.huntingcreekhomes.com)



# ENERGY ASSISTANCE PROGRAM: Empowering Homes, Energizing Lives

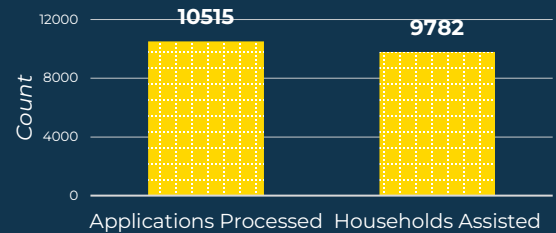
SMTCCAC, Inc.'s Energy Assistance Program is responsible for administering the Office of Home Energy Programs (OHEP) throughout Maryland's Tri-County area. As a sub-grantee of the Maryland Department of Human Services, our Energy Assistance Program ensures that low-income households in Calvert, Charles, and St. Mary's Counties receive vital year-round energy assistance.

Over the past program year (July 2023 - June 2024), SMTCCAC processed 10,515 applications, resulting in 9,782 households receiving a total of \$8,363,910.85 in grants to help reduce the cost of electricity and heating their homes. The average benefit amount for this program year was \$855.03.

## Energy Assistance Program Overview (FY24)

Metric	Statistics
Total Applications Processed	10,515
Total Households Assisted	9,782
Total Grants Distributed	\$8,363,910.85
Average Benefit per Household	\$855.03

Energy Assistance Program Key Metrics (FY24)



## OHEP Grants

OHEP grants are awarded through four key programs, each designed to address specific energy assistance needs:



### Electric Universal Service Program (EUSP):

This program provides electric assistance grants once per program year. Recipients are automatically enrolled in budget billing with their utility company, which helps spread annual utility costs into even monthly payments, avoiding seasonal spikes.



### Maryland Energy Assistance Program (MEAP):

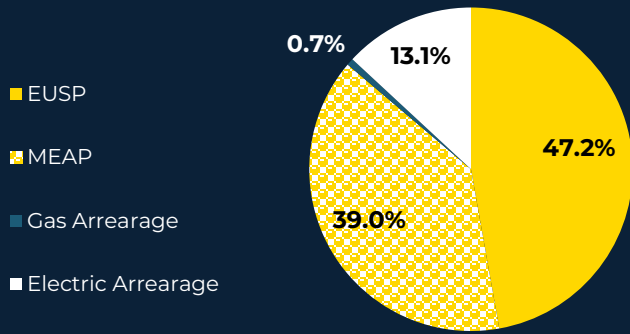
MEAP offers heating assistance grants, available once per program year. The benefit is delivered directly to the customer's heating or utility company as a lump sum and applied to the customer's account.



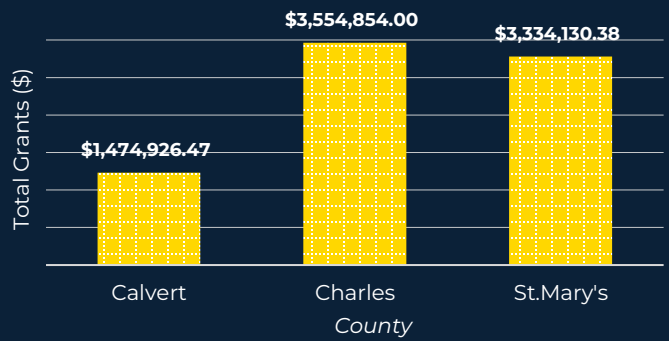
### Arrearage Retirement Assistance (ARA):

This component includes both Electric Arrearage Retirement (EUSP ARA) and Gas Arrearage Retirement (GARA) programs. These grants help reduce or eliminate past-due electric and natural gas bills. To qualify, the past-due bill must be at least \$300 and in the customer's name. These arrearage grants are available once every five years and can provide up to \$2,000, depending on the past-due balance.

OHEP Grants by Program (FY24)



Total Grants Distributed by County (FY24)



**OHEP GRANTS PAID BY COUNTY AND PROGRAM JULY 1, 2023 - JUNE 30, 2024**

COUNTY	MEAP		EUSP		Electric Arrearage		Gas Arrearage		Total Grants	Grant Totals
	Total Households	Total Benefits	Total Households	Total Benefits	Total Households	Total Benefits	Total Households	Total Benefits		
<b>CALVERT</b>	705	\$549059.84	831	\$723910.00	184	\$198786.43	3	\$3170.20	1723	<b>\$1,474,926.47</b>
<b>CHARLES</b>	1723	\$1,332,015.01	2008	\$1,670,195.00	512	\$512,414.70	34	\$40,229.29	4227	<b>\$3,554,854.00</b>
<b>ST. MARY'S</b>	1595	\$1,384,995.81	1830	\$1,554,289.00	394	\$382,322.43	13	\$12,523.14	3832	<b>\$3,334,130.38</b>
<b>TOTAL</b>	4023	\$3,266,070.66	4669	\$3,948,394.00	1090	\$1,093,523.56	50	\$55,922.63	9782	<b>\$8,363,910.85</b>
<b>AVERAGE BENEFIT</b>	<b>\$811.85</b>		<b>\$845.66</b>		<b>\$1,003.23</b>		<b>\$1,118.45</b>		<b>\$855.030</b>	

**Members Helping Members (MHM) Program**

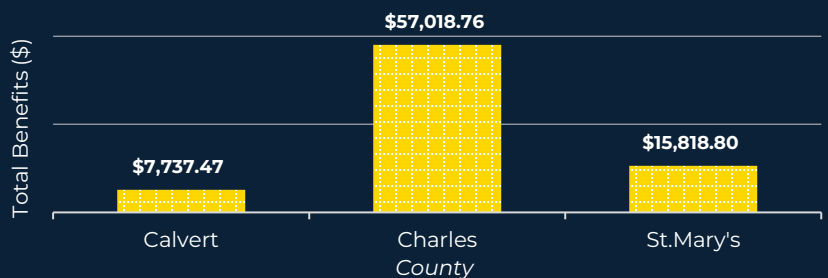
In addition to OHEP, the Energy Assistance Program at SMTCCAC, Inc. also administers the Members Helping Members (MHM) Program. This initiative, funded by Southern Maryland Electric Coop (SMECO) members, provides additional support to SMECO members who are ineligible for OHEP programs or need further assistance with past-due electric bills.

During this program year, SMECO increased the maximum grant from \$500.00 to \$1,000.00, available once per year. This program year, 93 households in the Tri-County area received \$80,575.03 in total MHM benefits, with an average benefit of \$866.40.

**Members Helping Members (FY24 Program Year)**

COUNTY	Number of Households Assisted	Total MHM Benefits
<b>CALVERT</b>	9	\$7,737.47
<b>CHARLES</b>	66	\$57,018.76
<b>ST. MARY'S</b>	18	\$15,818.80
<b>Totals</b>	93	\$80,575.03
<b>AVG/Household</b>		\$866.40

Members Helping Members: Total Benefits by County (FY24)





### Low-Income Household Water Assistance Program (LIHWAP)

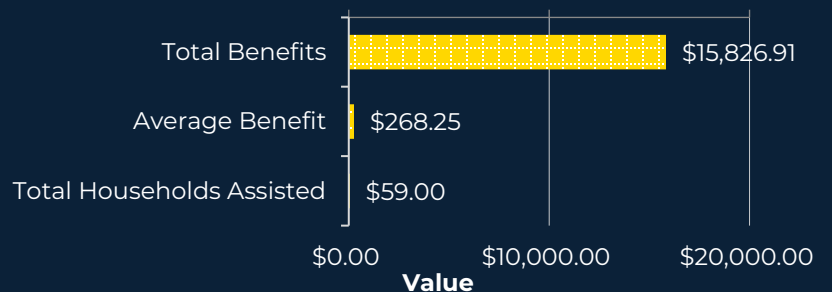
As part of our broader energy and utility assistance efforts, SMTCCAC, Inc. administers the Low-Income Household Water Assistance Program (LIHWAP) in partnership with the St. Mary's County Department of Social Services. This program provides essential assistance to low-income households struggling with water and wastewater bills.

This year, 59 households in St. Mary's County received LIHWAP benefits totaling \$15,826.91, with an average benefit of \$268.25.

### LIHWAP - St. Mary's County, MD (FY24 Program Year)

Total Number of Households Assisted	Average Water & Wastewater Past Due Bill	Total Benefit Paid
59	\$268.25	\$15,826.91

LIHWAP Summary (St. Mary's County, FY24)



# HOUSING COUNSELING SERVICES: Guiding Paths To Housing Stability

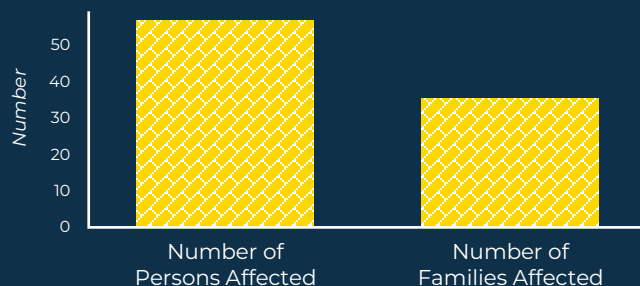
At SMTCCAC, we understand that achieving and maintaining stable housing is a journey that often requires guidance and support. Our FY24 Housing Counseling Program is dedicated to providing that crucial assistance, ensuring that individuals and families in Southern Maryland have the tools and knowledge they need to secure and sustain their homes.

This year, we have continued to deliver comprehensive housing counseling services that address a wide range of needs, from foreclosure prevention and financial education to rental counseling and first-time homebuyer support. Through our targeted counseling sessions, we have empowered residents to navigate the complexities of housing, making informed decisions that contribute to their long-term stability and success.

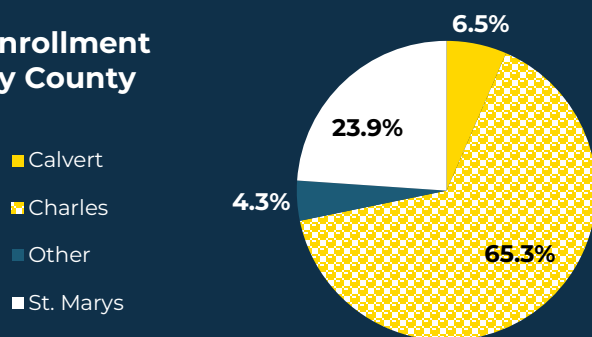
The impact of our Housing Counseling Program is evident, with 57 individuals across 35 families directly benefiting from our services. Our efforts have reached across the region, reflecting our commitment to strengthening the fabric of our communities, one home at a time.

As we present the detailed data and demographics of those we've served, it becomes clear that our program is not just about providing advice—it's about changing lives. Whether it's helping a family avoid foreclosure or guiding a first-time homebuyer through the process, SMTCCAC's Housing Counseling Program stands as a beacon of hope and support in our community.

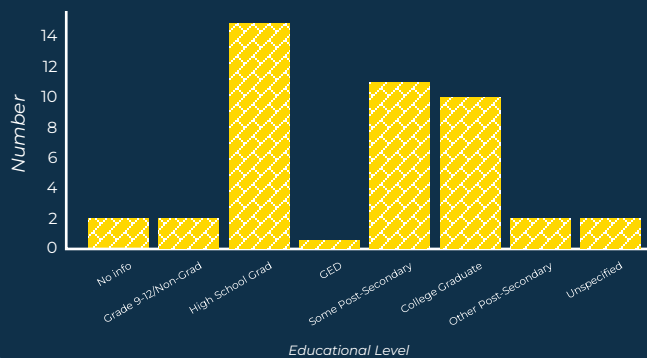
## Housing Program Impact Overview



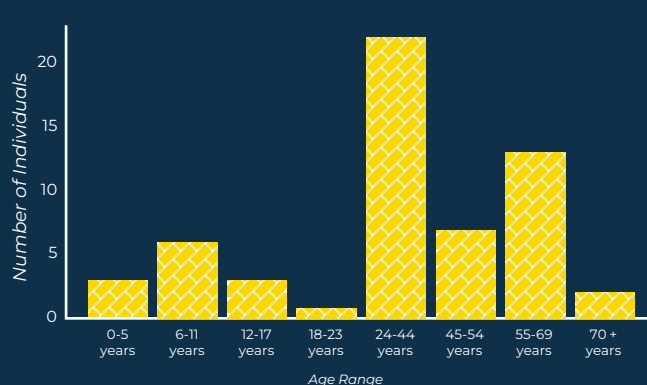
## Enrollment by County



## Educational Attainment of Family Members (Participants Aged 24+)



## Age Distribution



# THE EMERGENCY FOOD ASSISTANCE PROGRAM (TEFAP):

## Nourishing Our Neighbors

The Emergency Food Assistance Program (TEFAP) is a federal food assistance initiative administered through the Maryland Food Bank and implemented by Southern Maryland Tri-County Community Action Committee, Inc. (SMTCCAC). Since its inception in 1984, TEFAP has been a vital resource for low-income households in Charles, Calvert, and St. Mary's Counties. Despite numerous challenges over the decades, including the COVID-19 pandemic and multiple location changes, TEFAP has remained fully operational, continuing to serve those in need.

### Key Highlights:

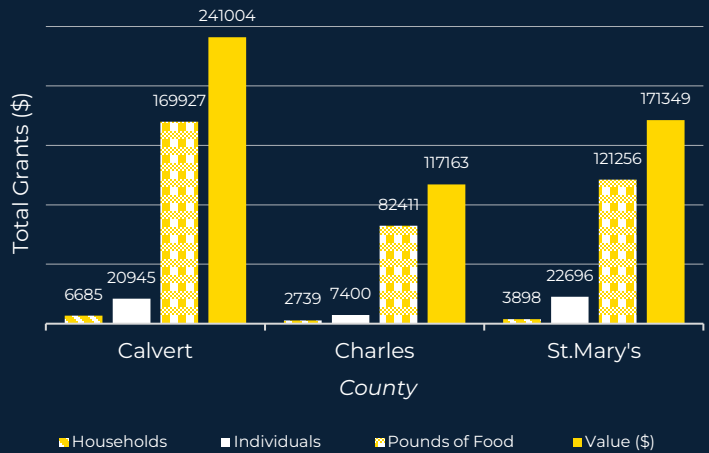
- TEFAP has successfully passed annual compliance monitoring, reflecting the dedication of our partner sites.
- Our partnership with End Hunger has enabled us to transition to a new, state-of-the-art warehouse in Huntingtown, Calvert County, enhancing our storage and distribution capabilities.

## TEFAP Impact by the Numbers

### Key Metrics:

	Households	Individuals	Pounds	Value
<b>Charles</b>	6,685	20,945	169,927	\$241,004
<b>Calvert</b>	2,739	7,400	82,411	\$117,163
<b>St. Mary's</b>	3,898	22,696	121,256	\$171,349
<b>Total</b>	13,322	51,041	373,594	\$529,516
<b>Avg/ month</b>	1,110	4,253	31,133	\$44,126

TEFAP Statistics by County (FY24) 250000

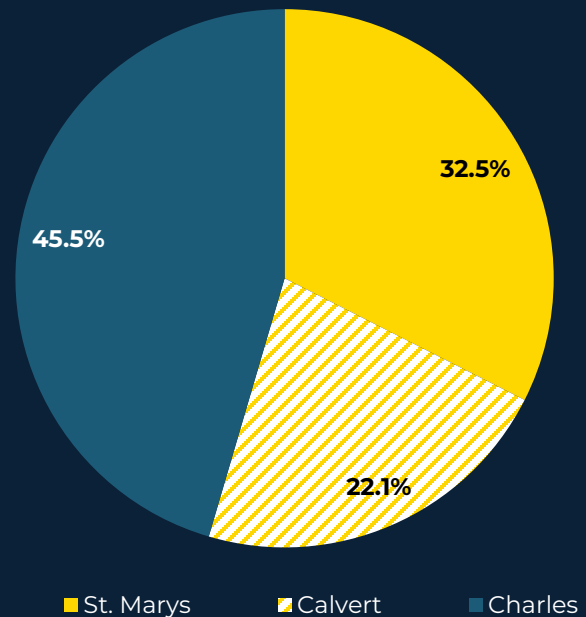


## Food Distribution Overview

### Total Food Distributed:

Throughout FY24, a total of 299,347 pounds of food was procured and distributed, carrying an estimated market value of \$473,909.

### Proportion of Total Food Distributed by County (FY24)



## Community and Operational Achievements

TEFAP's adaptability and growth are evident through the following achievements in FY24:



**Successful Transition:** Partnered with End Hunger to move operations to a new warehouse location in Huntingtown, Calvert County, enabling enhanced coordination and storage capabilities.



**Program Expansion:** Welcomed a new pantry in Calvert County to the TEFAP family, expanding our network and reach.



**Ongoing Support:** Continued strong support from End Hunger, ensuring the program remains fully operational and effective.

## Future Plans and Outlook

Looking ahead, TEFAP plans to continue expanding its reach and enhancing its operations. We aim to bring on additional pantries and improve our distribution capabilities to better serve the low-income households in our community.





# HEAD START PROGRAM: Preparing Futures, One Child At A Time

The SMTCCAC Head Start and Early Head Start Programs have been a cornerstone of early childhood education in our community, serving children from birth to age five. Our programs are designed to promote school readiness by enhancing the social, emotional, cognitive, and physical development of children from low-income families.

- **Enrollment & Reach:** This year, our Head Start and Early Head Start Programs served a total of 146 children across Calvert, Charles, and St. Mary’s Counties, providing comprehensive services that include education, health, nutrition, and family engagement.
- **Comprehensive Services:** Through a robust curriculum and strategic partnerships, we offer children and their families access to essential services, including dental screenings, health assessments, and developmental screenings. Our programs also emphasize parent involvement, with initiatives such as the Male Involvement Program and family engagement activities that strengthen the bond between parents and children.
- **School Readiness:** Our focus on school readiness has resulted in significant developmental progress for the children we serve. With assessments showing strong outcomes in areas such as social-emotional development, language, and literacy, our children are well-prepared to transition to kindergarten.

The Head Start and Early Head Start Programs continue to play a critical role in the lives of many families in our region, helping to lay the foundation for lifelong learning and success.



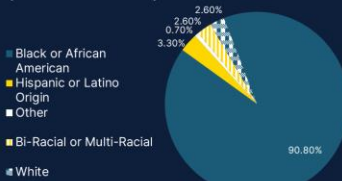
## 2023-2024 HEAD START PROGRAM SUMMARY DASHBOARD



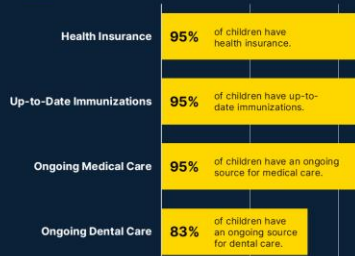
### ENROLLMENT & DEMOGRAPHICS

- **Total Children Served:** 146 (70 in Head Start, 76 in Early Head Start/EHS-CCP)
- **Key Demographics:** The majority of children served are Black or African American, followed by smaller percentages of White, Bi-Racial, and Hispanic or Latino children.

#### Enrollment & Demographics (Total Children: 146)



### HEALTH OUTCOMES



### FAMILY SUPPORT SERVICES

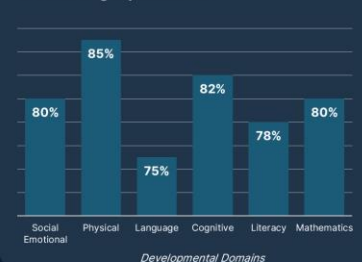
Family Support Services on the dashboard need to line the data up with the correct area

- 113** Parent Education: 113 families participated in Parent Education programs.
- 92** Employment Support: 92 families received Employment Support.
- 7200** Diaper Distribution Program: 7,200 diapers and 800 packs of wipes distributed.
- 6** Period Poverty Program (PPP): Currently, 6 women have been enrolled, with the goal of enrolling 30.



### EDUCATIONAL OUTCOMES (Widely Held Expectations)

Percentage of Children Meeting or Exceeding Expectations:





## CHILD DEMOGRAPHICS

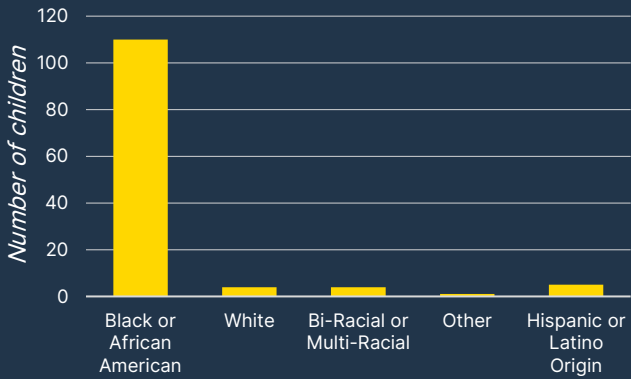
### Head Start

With a funded enrollment of 68 children, we served 70 in total. The majority of these children are Black or African American (50), with smaller representations of White, Bi-Racial, and other racial groups.

### Early Head Start/EHS-CCP

Our Early Head Start/EHS-CCP program had a funded enrollment of 82 children, with 76 children served. The overwhelming majority (60) are Black or African American.

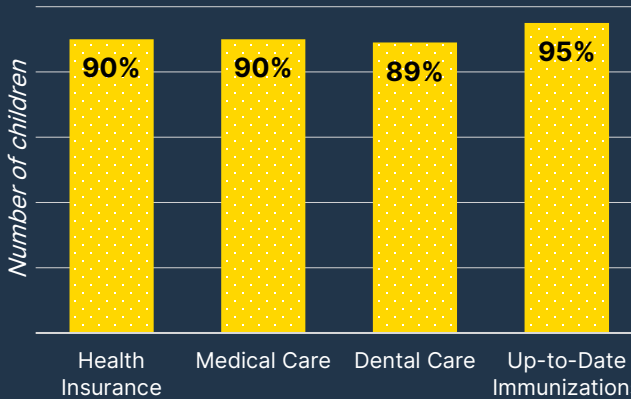
### Combined Child Demographics - Head Start and Early Head Start/EHS-CCP



## HEALTH OUTCOMES

Health outcomes across both programs indicate strong access to healthcare services. Ninety percent of children have health insurance and an ongoing source for medical care, while 89% have consistent dental care. Notably, 95% of children have up-to-date immunizations.

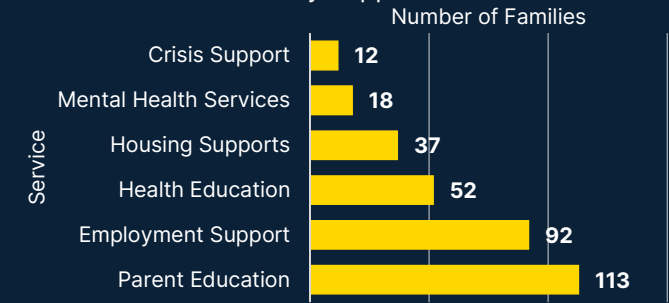
### Health Outcomes for Enrolled Children



## MENTAL HEALTH AND FAMILY SUPPORT SERVICES

Our comprehensive support services have reached a significant number of families, with 113 families participating in Parent Education and 92 receiving Employment Support. Health Education reached 52 families, while 37 families benefited from Housing Supports. Mental Health Services and Crisis Support were provided to 18 and 12 families, respectively.

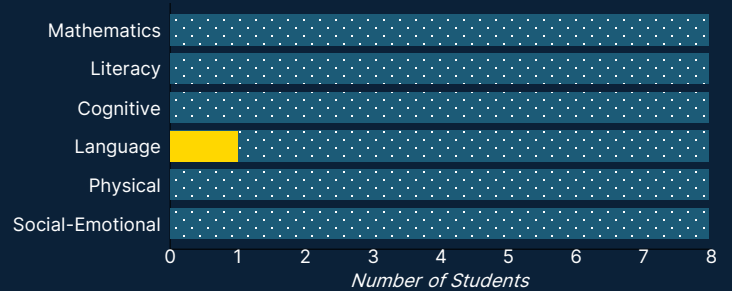
### Mental Health and Family Support Services



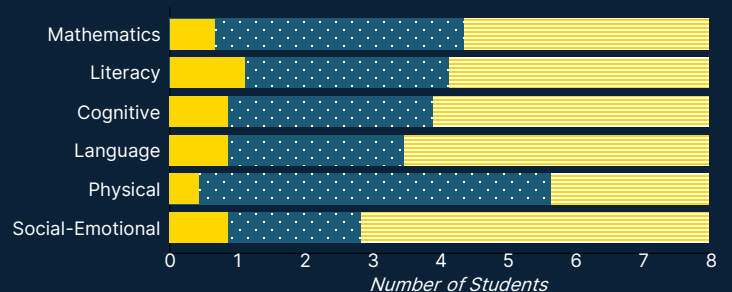
## WIDELY HELD EXPECTATIONS (Spring/Summer 2023-2024)

The majority of children in Early Head Start are meeting expectations across all developmental domains, though there is a noted need for enhanced language development support. In the Head Start program, children are excelling, particularly in Social-Emotional and Language domains, with many exceeding expectations.

### Early Head Start - Widely Held Expectations



### Head Start - Widely Held Expectations



Below Expectation
Meets Expectation
Exceeds Expectation

# FAMILY AND CHILD OUTCOMES

Our Family and Child Outcomes section offers a comprehensive view of the demographic, educational, employment, and health-related data for families and children enrolled in our Early Head Start/EHS-CCP and Head Start programs. This data illustrates the diversity and needs of the families we serve and highlights the impact of our programs on their well-being.



## FAMILY DEMOGRAPHICS

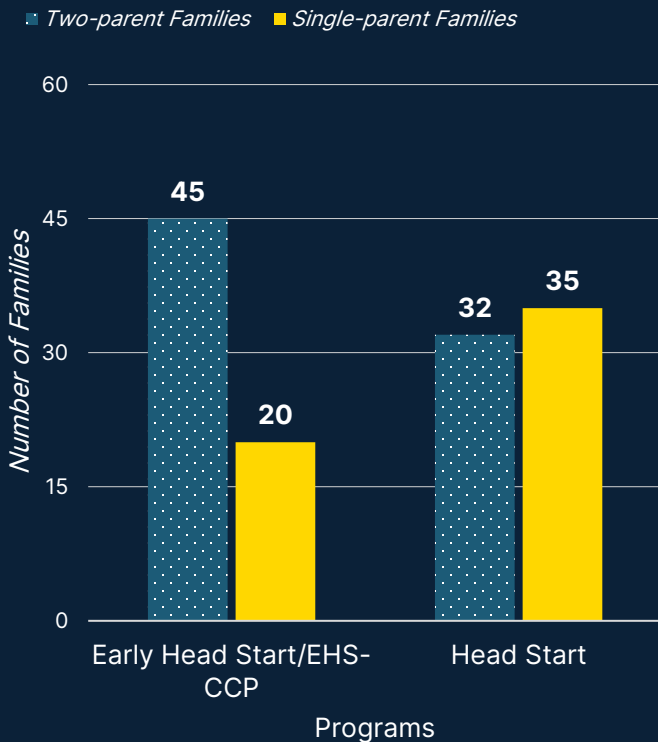
### Early Head Start/EHS-CCP

We served 65 families, with 45 being two-parent families and 20 single-parent families.

### Head Start

In our Head Start program, we served 67 families, with a nearly even split between two-parent families (32) and single-parent families (35).

### Family Structure - Early Head Start/EHS-CCP and Head Start

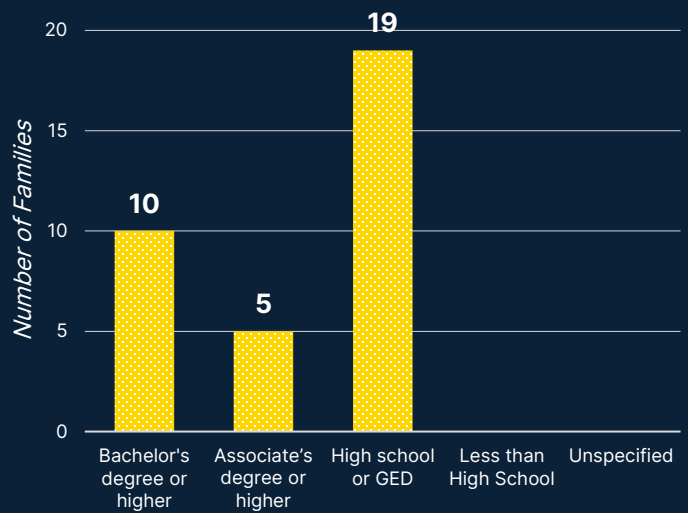


## EDUCATION AND EMPLOYMENT

### Head Start

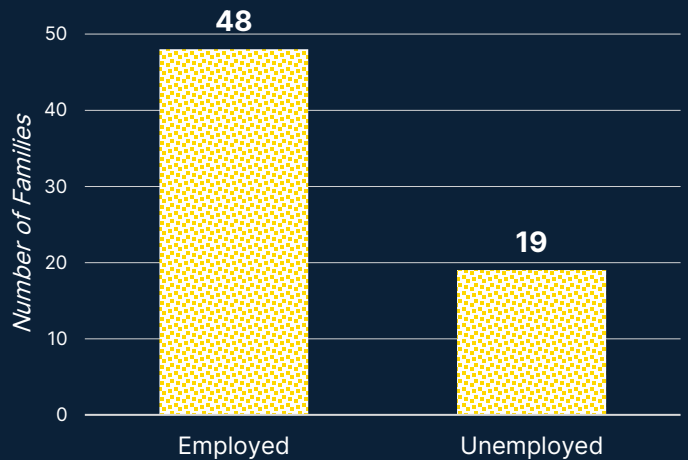
Among the families in our Head Start program, 10 hold a Bachelor's degree or higher, and 5 have an Associate's degree or higher. Additionally, 19 families have completed high school or earned a GED.

### Education Levels of Head Start Families



Employment rates are promising, with 48 families employed and 19 families currently seeking employment.

### Employment Status of Head Start Families



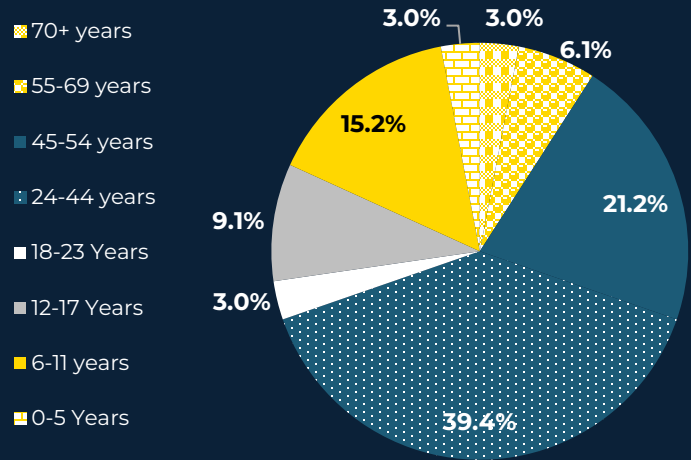
# CDL (COMMERCIAL DRIVER'S LICENSE) PROGRAM: DRIVING SUCCESS

## Program Overview

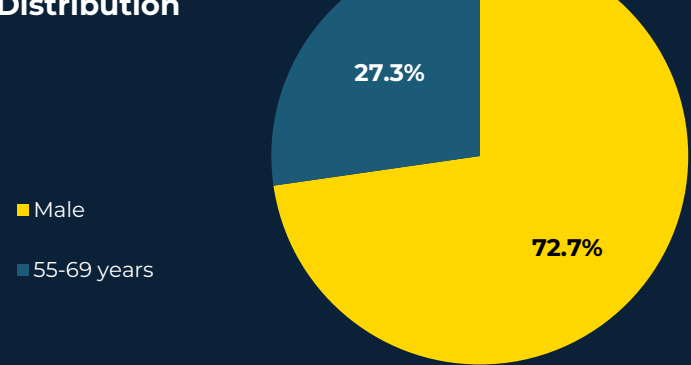
The CDL Training Program continues to be a cornerstone of SMTCCAC's commitment to empowering individuals and enhancing the communities of Southern Maryland. Designed to guide students through the Maryland Department of Motor Vehicle (MVA) exams, the comprehensive curriculum covers all aspects of obtaining a Class B CDL license, including endorsements for passengers, airbrakes, and school buses. By providing a familiar vehicle for the MVA test, students build confidence and increase their chances of success.

## Participant Demographics

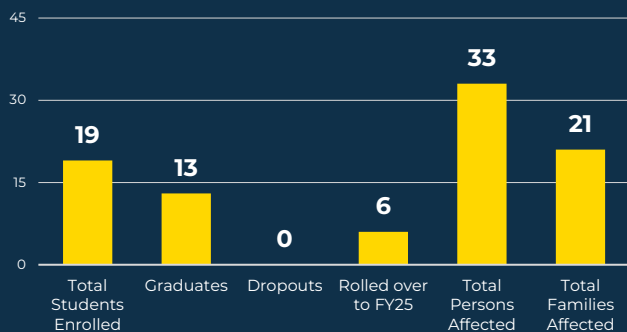
### Age Distribution



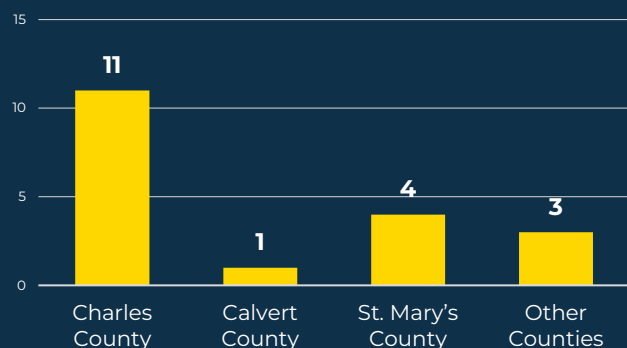
### Gender Distribution



### Program Highlights FY24



### Enrollment by County



# FRIENDLY HEALTH SERVICES: Caring For Our Community's Most Vulnerable

## Your Trusted Partner in Elderly and Disabled Care

At Friendly Health Services, our unwavering commitment is to provide exceptional medical assistance and supervision in a warm and welcoming environment tailored specifically for the elderly and disabled. Our team of dedicated and highly trained professionals works closely with both family members and personal physicians to ensure that our clients receive the highest quality of care possible.

## Program Update

In the first quarter of FY23, our adult day care program proudly served 9 participants. The program generated a revenue of \$27,826.10, reflecting the value and trust our community places in our services. We also had 11 potential clients on the waitlist, underscoring the high demand and trust in our offerings. Additionally, our community's dedication was evident through the efforts of 2 volunteers who contributed a total of 292 cumulative hours.

Unfortunately, due to unforeseen staff shortages, we faced the difficult decision of temporarily closing our program after the first quarter. We understand the impact this decision has had on our clients and their families, and we want to assure everyone that we are making every effort to address these challenges. We are actively working towards reopening and are deeply appreciative of your patience and continued trust in our services.

## Looking Forward

Although Friendly Health Services has temporarily closed its doors, the agency remains fully dedicated to our clients. We are currently conducting an active search for a dynamic Center Director to lead Friendly Health Services into its next chapter. Our robust recruitment efforts are focused on finding the right leader, and we are optimistic that the future will be rewarding. We anticipate serving the community with compassion and expertise in the very near future.



# FINANCIAL REPORT (PENDING)

*\*\*Pending FY24 Financial Audit\*\**

# FINANCIAL REPORT (PENDING)

*\*\*Pending FY24 Financial Audit\*\**



**Southern Maryland Tri-  
County Community Action  
Committee, Inc.**

P.O. Box 280 (Mailing address)

8371 Old Leonardtown Rd.  
(Physical address)

Hughesville, MD 20637-0280



Phone: 301-274-4474



Fax: 301-274-0637



Website: [www.smtccac.org](http://www.smtccac.org)