



# **SOUTHERN MARYLAND TRI- COUNTY COMMUNITY ACTION COMMITTEE, INC.**

**ANNUAL REPORT**

**2023**

**DRAFT V6 10/27/2023**



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# BOARD OF DIRECTORS

## PRESIDENT

**Michael E. Young**

*President/CEO*

## BOARD MEMBERS / OFFICERS

**Rev. Ernest Downs**

*Rep. of County Government (Chairperson)*

**Mr. Ronald Clark**

*Consumer Representative (1st Vice-Chair)*

**Ms. Anita Bratcher-Butler**

*Rep. of County Government (2nd Vice-Chair)*

**Mr. Joseph D. Frederick**

*Private Sector Representative (Secretary)*

**Ms. Veronica Kelly**

*Head Start Policy Council Appointee  
Consumer Representative (Treasurer)*

**Ms. Mary E. Dryden**

*Representative of Elected Official*

**Mr. Reuben Collins, II**

*Private Sector Representative*

**Mr. Garnell Miles**

*Private Sector Representative*

**Mr. Josephus L. Harris, Jr.**

*Consumer Representative*

**Ms. Raquel Stone**

*Consumer Representative*

## INTRODUCTION:

Guided by a steadfast board of volunteer directors, SMTCCAC continued its unwavering journey amidst ongoing challenges. Even as ripples of the pandemic persisted, our Board stood resilient, offering clear direction and leadership to navigate the complexities faced by the agency.

Representing the diverse voices of Calvert, Charles, and St. Mary's counties, our board members come from local government, the private sector, and the very communities we serve. Their collective commitment to our mission has been instrumental in refining our service delivery methods, ensuring we not only address the immediate effects of poverty but also empower and uplift those in need.

With gratitude, the Board acknowledges the relentless dedication of our agency, staff, and funders. Together, we persevere, driven by a shared vision: to enhance lives and champion upward mobility for every eligible citizen we serve.

Open positions exist within our Board of Directors for FY23. For inquiries or more details, kindly reach out at 301-274-4474, Extension: 253.



# HISTORY

Founded on the dedicated initiative of three Calvert County residents in 1965, Southern Maryland Tri-County Community Action Committee, Inc. (SMTCCAC) has persistently addressed the pressing concerns of poverty in our Tri-County community. Gaining its 501(c)(3) status in August of that year, the organization's leadership has always been balanced, comprising equal representation from Calvert, Charles, and St. Mary's County residents.

Recognized early on for its potential, county commissioners from the trio of counties designated SMTCCAC as the official recipient of Economic Opportunity Act funds in 1965. It's noteworthy that our foundational support came from the Tri-County Council for Southern Maryland, who championed our cause by submitting a crucial funding application on our behalf.

Our dedication to the Tri-County community has never waned. Over the years, we've adapted, innovated, and expanded our programs to resonate with the evolving needs of our residents. In 2020, our proactive Board undertook a strategic plan review to identify and address any service gaps, ensuring our offerings remain relevant and impactful.

Partnerships and collaborations have been at the heart of our approach. By joining hands with other organizations and agencies, we've maximized our reach and ensured that residents not only receive direct services but also crucial referrals when needed.

In the past year, SMTCCAC's unwavering spirit has shone through as we've labored diligently to mitigate poverty's effects. We stand as a beacon of hope and intervention for all who seek assistance, symbolizing perseverance, dedication, and community strength.

## 2023 Programs & Services

- Affordable Rental Housing
- Career Training School for Class B Commercial Driver's License
- Head Start Program
- Energy Assistance Program
- Housing Opportunities for Persons with AIDS (HOPWA)
- Housing Counseling
- The Emergency Food Assistance Program (TEFAP)



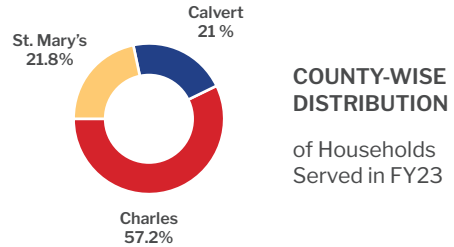
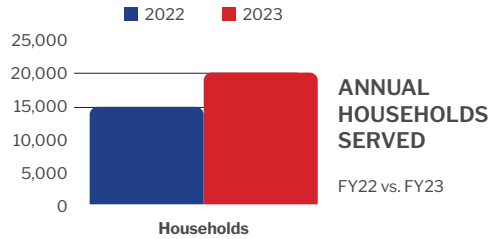
# DASHBOARD

## SMTCCAC, INC IMPACT DASHBOARD

**20,400**  
Households Assisted

**35%**  
Increase in Households Served  
(compared to FY22):

**OHEP**  
Top Performing Program



**75,300\***  
Individuals Benefited

\* Estimates

Program	Calvert County		Charles County		St. Mary's County	
	Households	Individuals	Households	Individuals	Households	Individuals
OHEP	2,031	6,093	5,099	15,297	1,890	5,670
Head Start & Early Head Start (Where applicable)	-	-	116	348	19	57
CDL	3	9	11	33	5	15
TEFAP	2,079	5,522	6,240	20,449	2,325	20,260
Housing Program (Counseling, ERAP I & II, CDBG, HOPWA)	117	351	28	84	146	438
Affordable Rentals	205	442	24	56	71	213
<b>Total</b>	<b>4,435</b>	<b>12,417</b>	<b>11,518</b>	<b>36,267</b>	<b>4,456</b>	<b>26,653</b>



# PRESIDENT'S MESSAGE

Imagine

Believe

Achieve

Dear Community Members,

Each year brings with it its own set of challenges and opportunities. FY23 was no exception, and I'm incredibly proud of how our organization, with the support of our broader community, navigated through it. In the face of ever-evolving circumstances, SMTCCAC, Inc. showcased adaptability, resilience, and an unwavering commitment to our mission.

Our steadfastness is not just in maintaining the programs and services we offer but in enhancing and refining them to meet the emerging needs of our community. Whether it's in the realm of energy assistance, affordable housing, education, job training, community development, or sustainability, we've remained agile and proactive.

I extend my deepest gratitude to our remarkable team, volunteers, funders, and stakeholders. Your dedication, even in uncertain times, has been the pillar upon which our successes this year were built. Through collaborative efforts, we've continued to enrich the lives of countless households and individuals in Southern Maryland.

FY23 has been a year of reaffirmation, learning, and growth. It reinforces our belief in collective action and the positive change it can bring about. Our journey is a testament to the power of unity, resilience, and shared purpose. Together, we are not just changing lives but shaping a brighter future for our communities.

I invite you to delve into this report, which captures the essence of SMTCCAC's impact and our collective accomplishments.

With profound gratitude and optimism for the journey ahead,



Warm regards,

**Michael E Young, MSW**

*President/CEO*

# OFFICE OF HOME ENERGY (OHEP)



The Office of Home Energy Program (OHEP) provides year-round energy assistance to low-income households throughout Maryland. As a sub-grantee of the Maryland Department of Human Services, SMTCCAC, Inc. administers the program for Calvert, Charles, and St Mary's Counties. Over the past program year (July 22' - June 23') 6,760 applications were processed, resulting in 10,673 households receiving \$11,561,199.06 in grants to help lower the cost of electric and heating their homes. The average benefit amount this program year was \$1083.22



The benefits or grants are awarded through four programs. Please see the chart below reflecting how the grants were paid per county and program.

**<sup>1</sup>Electric Universal Service Program (EUSP)** - OHEP's electric assistance grant available once per program year. Customers who receive this benefit are also enrolled in budget billing with their utility company. Budget billing is a tool that helps spread out annual utility bills into even monthly payments and helps to avoid seasonal spikes.

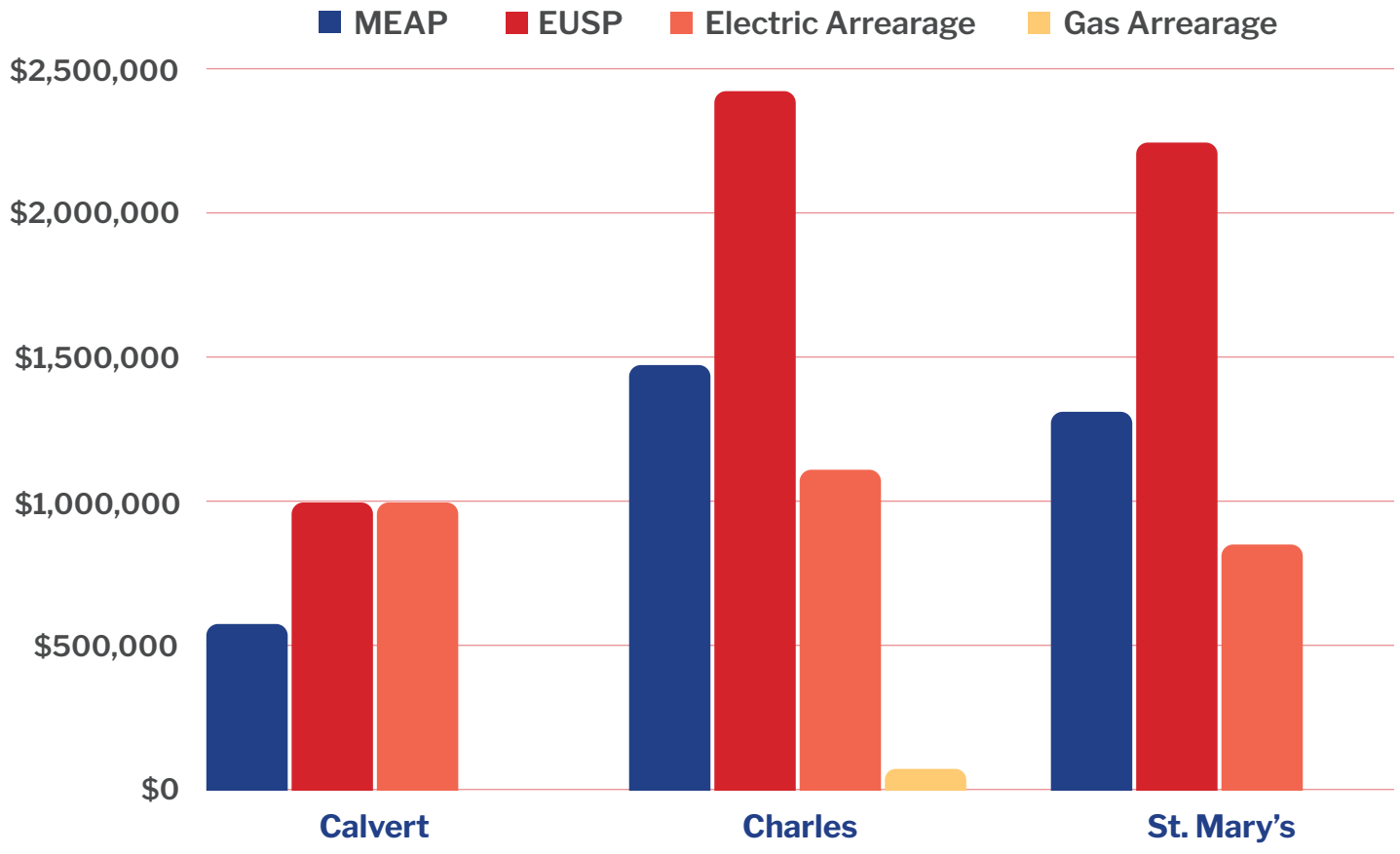
**<sup>2</sup>Maryland Energy Assistance Program (MEAP)** - OHEP's heating assistance grant is also available once a program year. The benefit is delivered to the customer's heating or utility company in one lump sum and is applied to the customer's account.

**<sup>3</sup>EUSP Arrearage Retirement(ARA) and <sup>4</sup>Gas Arrearage Retirement (GARA)** - OHEP grants are designed to help reduce or eliminate past due electric and/or natural gas bills. To qualify the past-due bill must be at least \$300, in the customer's name and be approved for the MEAP and/or EUSP grants. The arrearage grants are only available once every five years and provides up to \$2000 and it depends on the amount of the past- due balance.

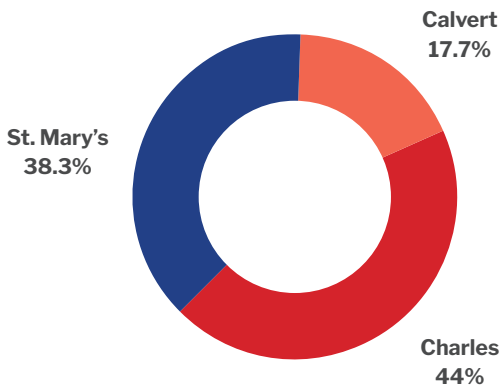
## OHEP GRANTS PAID BY COUNTY AND PROGRAM JULY 1, 2022 - JUNE 30, 2023

COUNTY	MEAP		EUSP		Electric Arrearage		Gas Arrearage		Benefit Totals	
	Total Households	Total Benefits	Total Households	Total Benefits	Total Households	Total Benefits	Total Households	Total Benefits	Total Grants	Grant Totals
CALVERT	792	\$577,125.81	780	\$992,559.00	349	\$471,781.20	7	\$7,013.90	1,928	\$2,048,479.91
CHARLES	1848	\$1,474,187.61	1945	\$2,423,160.00	850	\$1,108,949.84	84	\$76,191.25	4,727	\$5,082,488.70
ST. MARY'S	1585	\$1,313,572.64	1741	\$2,247,990.00	675	\$853,605.37	17	\$15,062.44	4,018	\$4,430,230.45
<b>TOTAL</b>	<b>4225</b>	<b>\$3,364,886.06</b>	<b>4466</b>	<b>\$5,663,709.00</b>	<b>1874</b>	<b>\$2,434,336.41</b>	<b>108</b>	<b>\$98,267.59</b>	<b>10,673</b>	<b>\$11,561,199.06</b>
<b>AVERAGE BENEFIT</b>	<b>\$796.42</b>		<b>\$1,268.18</b>		<b>\$1,299.00</b>		<b>\$909.88</b>		<b>\$1,083.22</b>	

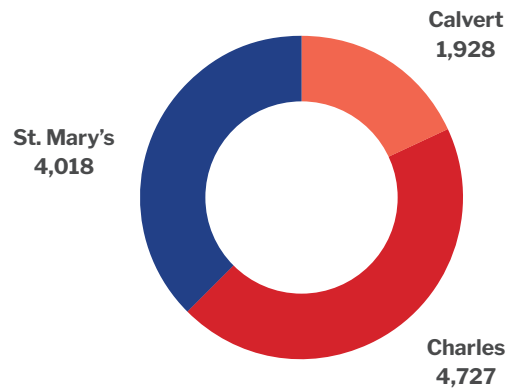




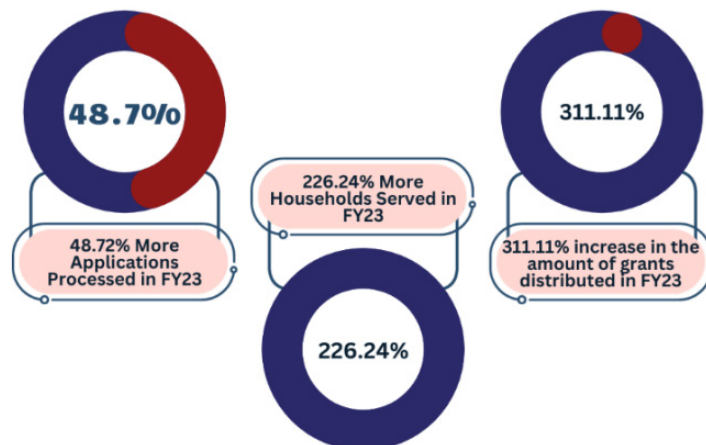
### OHEP Grants Distribution by county



### Households by County



### OHEP Key Performance Metrics







### Members Helping Members

In addition to the OHEP programs, SMTCCAC, Inc. is honored to administer the Members Helping Members (MHM) Energy Assistance Program. MHM is a program funded by Southern Maryland Electric Coop (SMECO) members to help other SMECO members pay their electric bill. Those members who are ineligible for OHEP Programs or need additional assistance with past due electric bills are referred to MHM. During this program year SMECO increased the maximum grant from \$500.00 to \$1000.00. It is available once a program year. This program year, six hundred forty-three (643) households in the tri-county area received \$506,096.75 in total MHM benefits; the average benefit was \$787.08.

### Low Income Households Water Assistance Program (LIHWAP)

In August 2022, SMTCCAC, Inc. partnered with the St. Mary's County Department of Social Services to administer their Low- Income Households Water Assistance Program (LIHWAP) to the residents of St. Mary's county Maryland. LIHWAP provides funds to assist low-income households with water and wastewater bills. The grant is based on income and household size and is available only once. The maximum grant is \$2000 and is provided to the customer's participating, water, and wastewater service provider on their behalf. This year 155 households in St. Mary's County received LIHWAP benefits totaling \$34,995.07; the average benefit was \$225.77.

MEMBERS HELPING MEMBERS FY23 PROGRAM YEAR			
COUNTY	Number of Households Assisted	Total Average Past Due Bill	Total MHM Benefits
CALVERT	103	\$2,512.45	\$40,738.59
CHARLES	372	\$1,973.03	\$323,014.16
ST. MARY'S	168	\$1,731.64	\$142,344.00
<b>Totals</b>	<b>643</b>	<b>\$6,217.12</b>	<b>\$506,096.75</b>

LIHWAP - ST. MARY'S COUNTY MD FY2023		
Total No. of Households Assisted	Avg. Water & Wastewater Past Due Bill	Total Benefit Paid
155	\$361.97	\$34,995.07



## 2023-2024 OHEP Expectations

- 1 OHEP expects to have an even greater impact on the tri-county area by processing more energy assistance applications. Already we are on a course to process 10,000 applications.
- 2 As we settle in this post-pandemic era, we expect to do more community outreach and community resource fairs, as well as host a roundtable with our Bulk Fuel Vendors to further strengthen our community relations and bring more awareness to the programs we offer.

### Annual Customer Satisfaction Assessment

At OHEP, our commitment to service excellence extends beyond just providing energy assistance. Throughout the year, we routinely collect feedback from our customers. This ongoing initiative is not just a process; it's our pledge to continually refine and enhance our services based on the invaluable insights we receive.



### OHEP Energy Assistance Feedback Highlights:

- **Service Excellence:** Our team's dedication shines through with consistent and outstanding service.
- **Dignity & Respect:** An overwhelming majority of our clients felt they were treated with dignity and respect.
- **Responsiveness:** Most clients found our representatives to be exceptionally responsive, highlighting our steadfast commitment to addressing their needs.
- **Overall Satisfaction:** Our efforts resonate with our community, as evidenced by our impressive average satisfaction rating of 4.46 out of 5.
- **Valuable Feedback:** "Everything was great" – this is just one of the many affirming responses from our cherished clientele.

Our journey is shaped by the feedback we receive, and we're always on the path of making our services more aligned with the needs of those we serve.

# AFFORDABLE HOUSING

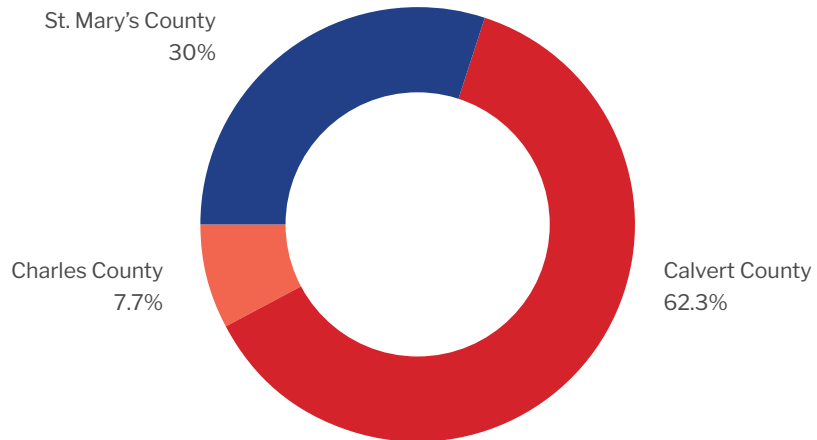
Southern Maryland Tri-County Community Action Committee, Inc., through its partnerships with TM Associates and Habitat America LLC, provides affordable rentals to residents in Calvert, Charles, and St. Mary's County. SMTCCAC, Inc. owns close to 300 units in the tri-county area, ensuring these units are available as affordable housing for low-income community members, helping families maintain stable housing.

RESIDENTS SERVED PER COUNTY	
Calvert County	442
Charles County	56
St. Mary's County	213
<b>Total Residents served</b>	<b>711</b>

UNITS PER COUNTY	
Calvert County	205
Charles County	24
St. Mary's County	71
<b>Total Units</b>	<b>300</b>

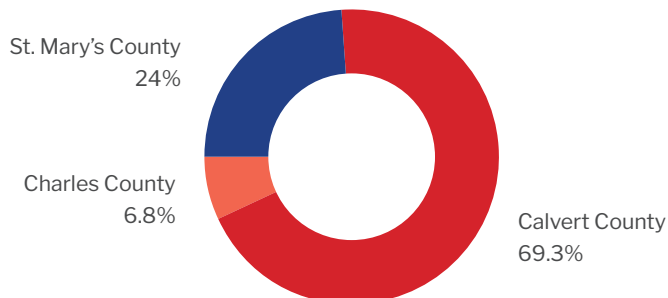
## RESIDENTS SERVED PER COUNTY

- Calvert County: 442
- Charles County: 56
- St. Mary's County: 213
- Total Residents served: 711



## UNITS PER COUNTY

- Calvert County: 205
- Charles County: 24
- St. Mary's: 71
- Total Units: 296





## COMMUNITY IMPROVEMENTS & RESOURCES

In 2022/2023, TM Associates conducted several community enhancements, including tree trimming, drainage repairs, and the installation of HVAC systems, water heaters, fencing, exterior doors, alarm upgrades, office camera/entry systems, flooring, and appliances across various communities.

Hunting Creek, in particular, boasts a childcare center on-site, catering to over 40 families within its precinct.

## RESIDENT ENGAGEMENT

Our communities thrive on resident involvement. Each location curates shared experiences that cater to the diverse preferences, needs, and aspirations of their residents. Throughout the year, an active group of 20 to 50 residents participate in events organized by the leasing and management offices. These gatherings foster community spirit and provide indispensable services crucial to the overall well-being of the resident population. The on-site teams manifest their commitment to resident satisfaction daily.

### Community organized events included activities like:

- Back To School Night
- Thanksgiving Gift Baskets
- Christmas Gift Baskets

*For 2024, the event calendar promises even more engaging activities.*

# COMMUNITIES WE SERVE

## Calvert County (Total Units: 205)

### 1. THE COURTYARDS-AT FISHING CREEK (76 Units)

- **Type:** Garden Apartment & Townhouse Units
- **Address:** 3955 Gordon Stinnett Ave, Chesapeake Beach, MD
- **Office:** 410-286-3688
- **Property Management:** TM Associates
  - **Website:** [www.tmamgroup.com](http://www.tmamgroup.com)
  - **Phone:** 240-683-0300

### 2. YARDLEY HILLS (104 units)

- **Type:** Multi-Family Units
- **Address:** 700 Yardley Drive, Suite A, Prince Frederick, MD 20678
- **Office:** 410-414-7428
- **Property Management:** TM Associates
  - **Website:** [www.tmamgroup.com](http://www.tmamgroup.com)
  - **Phone:** 240-683-0300

### 3. PRINCE FREDERICK VILLAS (25 units)

- **Type:** Multi-Townhouse Apartments
- **Address:** 480 Stamper Court, Prince Frederick, MD 20678
- **Office:** 410-414-7428
- **Property Management:** TM Associates
  - **Website:** [www.tmamgroup.com](http://www.tmamgroup.com)
  - **Phone:** 240-683-0300

## Charles County (Total Units: 24)

### 1. DIGGS CIRCLE (20 Units)

- **Type:** Townhouse Apartments
- **Address:** 401 Nanjemoy Drive, LA PLATA, MD 20646
- **Office:** 410-414-7428
- **Property Management:** TM Associates
  - **Website:** [www.tmamgroup.com](http://www.tmamgroup.com)
  - **Phone:** 240-683-0300

### 2. FORBES APARTMENT BUILDINGS (4 Units)

## St. Mary's County (Total Units: 71)

### 1. HUNTING CREEK (71 units)

- **Type:** Townhouse Apartments
- **Address:** 446925 Crocus Street, Lexington Park, MD 20653
- **Office:** 301-880-4804
- **Property Management:** Habitat America
  - **Website:** [www.huntingcreekhomes.com](http://www.huntingcreekhomes.com)



*Each community offers unique amenities tailored to its residents' needs and preferences, making them cherished homes for all.*

# TEFAP (THE EMERGENCY FOOD ASSISTANCE PROGRAM)



The Emergency Food Assistance Program (TEFAP) in its thirty-ninth (39th) year at SMTCCAC, Inc. is still flourishing. It has weathered many obstacles and changes over the decades. TEFAP stayed fully operational during COVID, location changes, and most recently a new location change.

Our recent location change has been exciting and beneficial. End Hunger whom we have partnered with for many years, built a brand-new warehouse in Huntingtown (Calvert County). We were invited to move with them; so we did. It's a great new facility that allows for more frozen and fresh food storage. And, as always, End Hunger is a constant support of our operations.

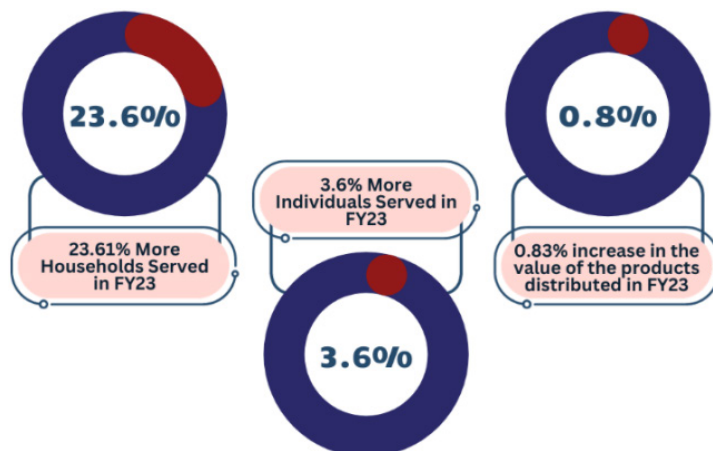
Another exciting happening for us is a new pantry in Calvert County has joined our TEFAP family! We look forward to many years of a great partnership. In addition, we are currently working with yet another pantry in Calvert County as we help them through the TEFAP application process.

TEFAP continues to grow, adapt and serve those in need in Charles, Calvert and St. Mary's Counties.

## CLIENTS SERVED BY COUNTY:

COUNTY	HOUSEHOLDS SERVED	INDIVIDUALS SERVED
Calvert	2,079	5,522
Charles	6,240	20,449
St. Mary's	2,943	20,260
<b>Total</b>	<b>11,262</b>	<b>46,231</b>

## TEFAP KEY Performance Metrics



## FOOD DISTRIBUTION:

Throughout the fiscal year, a total of 299,347 pounds of food were procured and distributed, carrying an estimated market value of \$473,909.

## MAJOR ACHIEVEMENTS:

A testament to the program's adaptability and growth, TEFAP, in conjunction with End Hunger, successfully transitioned to a new warehouse location, paving the way for enhanced logistics and operations.



# HEAD START AND EARLY HEAD START



## DENTAL

Poor dental health is a significant concern among low-income families. As we have resumed full operations, we are actively engaging parents to meet the dental needs of their children through collaborations with our local and regional partners. We continue to distribute dental supplies like toothbrushes and toothpaste and offer educational materials and health fact sheets to our children and families.



## EDUCATION

At SMTCCAC, Inc., our staff collaborates to ensure that children exit the Head Start program fully prepared for kindergarten. Our teaching team undergoes annual training in the Creative Curriculum (CC), a research-based program proven to offer age-appropriate and developmentally suitable activities and learning experiences. We use Brigance Screening and Teaching Strategies Gold (TSG) Assessments to gather essential data that aids in creating robust lesson plans and identifying needs for additional referrals.

Our Home Visitors are trained to fidelity in the Parent as Teachers (PAT) program. These visits involve working on both parent and child goals. Additionally, our Home Visitors offer social-emotional growth opportunities through monthly socialization activities. These activities cover a range of topics, such as gross motor skills.

SMTCCAC believes that parents are their children's first teachers, and to this end, we use Ready Rosie as our Parent Curriculum. Recognizing the impact of COVID-19 on children, our teaching team has been trained in AI's Pals Social-Emotional Curriculum and began its implementation during the Summer Program. At the end of the school year, families were invited to a "Moving Up/Graduation" ceremony. A total of 31 students participated, and 16 children will be transitioning to kindergarten.







## HEALTHY MEALS

Health and physical development impact a child's ability to learn across all curriculum areas. We are happy to report that our classrooms have resumed offering family-style meals. Family-style dining in early childhood programs offers an opportunity to enhance social-emotional and nutritional well-being. During this time, children and teachers sit together at a table for a meal or snack. This approach encourages children to make healthy food choices by observing positive attitudes from teachers and peers. Additionally, this setting provides another occasion for children to practice their social-emotional skills. Meals are provided daily to all enrolled children by our nutritional staff for breakfast and snacks. Lunch is provided in collaboration with our Local Education Agency (LEA) partner, Charles County Public Schools. Basic hygiene practices remain an integral part of our daily curriculum. Our nutrition content area is overseen by a certified dietitian.



## HEALTH AND SAFETY

The Head Start program stresses the importance of early identification of health and/or mental health needs, as these, if undetected or untreated, could lead to learning difficulties. We make every effort to ensure that each child is connected with a doctor or clinic so as to receive a comprehensive, age-appropriate health assessment as prescribed by their physician. Health screenings are conducted throughout the school year, and SMTCCAC, Inc. adheres to the guidelines outlined in the Early Periodic Screening Diagnosis and Treatment (EPSDT) program. We collaborate with parents and the children's primary healthcare providers to address their children's health needs. Furthermore, we continually offer families resources to empower them to advocate for both themselves and their children, ensuring optimal overall health.



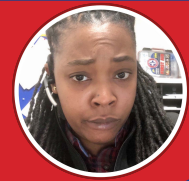
## SCHOOL READINESS GOALS (SRG)

Our staff is committed to following best practices to provide an enriched learning environment as we work with young children and their families to prepare them for a lifelong journey of learning. The SRG was crafted using the following resources: Head Start Performance Standards, Office of Child Care Licensing, Maryland Learning Standards, and Teaching Strategies Gold. Our students transition to Charles County Public School (CCPS) in order to ensure a smooth transition. The receiving school is provided with a "Transition to Kindergarten" Form, which includes individualized information on each child who is transitioning. To further ensure that children transitioning are prepared for kindergarten, SMTCCAC, Inc. collaborates with the Judy Center. The Judy Center is a statewide initiative that aims to prepare children and families for overall school success.

Our children participated in a six-week summer enrichment program that offered additional support in the following content areas: social-emotional, physical, language, cognitive, literacy, and math.



# CDL (COMMERCIAL DRIVER'S LICENSE PROGRAM)



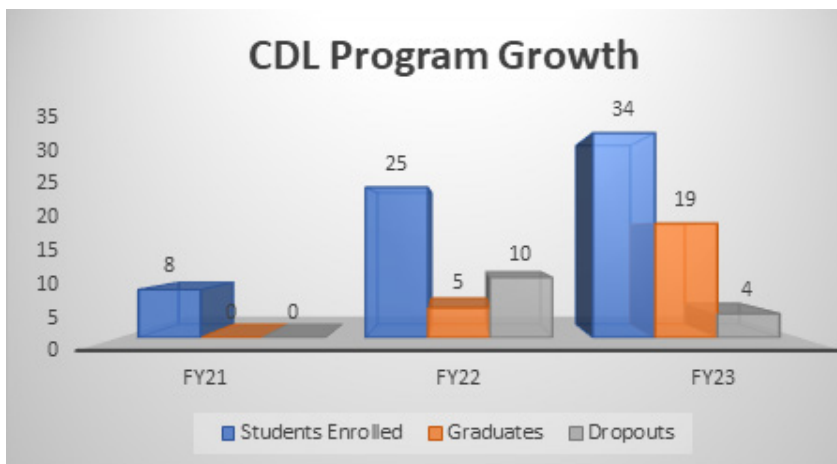
## INTRODUCTION

The CDL Training Program is tailored to guide students smoothly through the Maryland Department of Motor Vehicle (MVA) exams. Our curriculum covers everything from acquiring a learner's permit to securing a Class B CDL license with endorsements for passengers, airbrakes, and school buses. Plus, students get the advantage of testing with MVA in a familiar vehicle, provided by our school, boosting their confidence and chances for success.

In FY23, our CDL Training Program underwent significant growth and improvements under new leadership. Our vision of improving Southern Maryland communities by empowering individuals continues to guide us. We have bolstered the program infrastructure by hiring a new CDL coordinator and an additional instructor. We adopted new ELDT rules and regulations, implemented hybrid and online theory courses, and sustained the commitment to support our learners throughout the COVID-19 pandemic.

## KEY HIGHLIGHTS

- Student enrollment increased to 34 in FY23, compared to 25 in FY22 and just 8 in FY21. Our graduation rate showed a significant improvement, moving from 20% in FY22 to 55.9% in FY23.
- The number of dropouts saw a substantial decrease from 10 in FY22 to just 4 in FY23. This is testament to our improved curriculum and dedicated instruction.
- The FY23 post-graduation employment rate stands at an impressive 84.2%, underlining our program's effectiveness in job placement.
- There was an encouraging uptick in student enrollment across all the counties, including St. Mary's, Charles, and Calvert, demonstrating the program's widening reach.

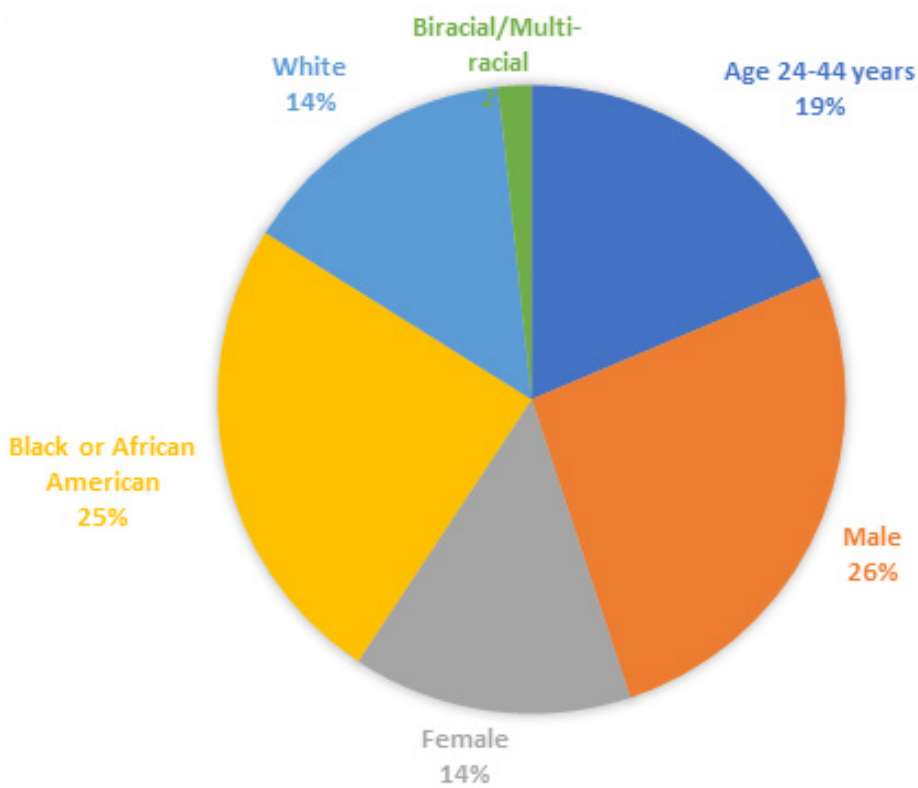


Post-Grad  
Employment Rate:  
84.21%

Student Enrollment  
Growth FY22 to  
FY23: 36%

Dropouts  
Down by  
36%

Graduation  
Growth Rate:  
280%



### Looking Forward

As we step into the next fiscal year, we aim to further improve these figures, ensure more people in Southern Maryland benefit from our program, and continue to build hope, improve communities, and change lives.



**Table 1: Key Performance Metrics Overview**

METRIC	FY21	FY22	FY23	GROWTH FY21-FY22	GROWTH FY22-FY23
Total Students Enrolled	8	25	34	212.5%	36%
Graduates	0	5	19	-	280%
Dropouts	0	10	4	-	-60%
Employment Rate Post-Grad (%)	-	-	84.21	-	-
Average Starting Salary (\$)	-	-	22,465	-	-
Average Post-Grad Salary (\$)	-	-	43,355	-	-
ROI (%)	-	-	2,790	-	-

**Table 2: Enrollment Distribution by County**

COUNTY	FY21	FY22	FY23
St. Mary's	4	6	8
Charles	3	14	18
Calvert	1	4	5
Other Counties	0	1	3

**Table 3: Demographics**

GROUP	PERCENTAGE
Age 24-44 years	45.83%
Male	64.58%
Female	35.42%
Black or African American	60.42%
White	35.42%
Biracial/Multi-racial	4.17%



# The Voice of Our Graduates: Excellence and Impact at SMTCCAC's CDL Program

## KEY INSIGHTS FROM GENERAL FEEDBACK:

- **Overall Satisfaction:** Our graduates' experience shines brightly with a 4.44 out of 5 rating.
- **Training Quality:** Mirroring our commitment to quality, we achieved an exemplary score of 4.75.
- **CDL Exam Preparedness:** We're honored with the trust placed in our training, reflected in our 4.38 score.
- **Instructor Expertise:** With a 4.56 rating, our team's passion and expertise truly resonate.
- **Recommendation Factor:** Our near-perfect score of 4.94 reflects the strong bond we've built with our graduates.

## GRADUATE TESTIMONIALS:

- **Spring 2023 Graduate:** "I'm grateful for the program here at SMTCCAC. With 4 children, this program has become a cornerstone in securing a brighter future for them."
- **Another Spring 2023 Graduate:** "There's no program quite like this. Without SMTCCAC, I can't imagine where I'd be. I'm filled with gratitude and seize every opportunity to pay it forward."

Our mission goes beyond just training. It's about transforming lives, fostering growth, and ensuring our graduates carry forward a legacy of excellence and gratitude.





# HOUSING PROGRAM

## Empowering Communities, One Home at a Time

Every community thrives when its residents have a safe and secure place to call home. The FY23 Housing Program encapsulates our unwavering commitment to bolstering housing stability and fortifying the roots of our counties. Through the Housing Stability Counseling Program (HSCP), we offer tiered counseling sessions, ensuring every individual's unique needs are addressed. With the Housing Opportunities for Persons With AIDS (HOPWA), we affirm our commitment to inclusivity and dedicated support. The Community Development Block Grant (CDBG) in St. Mary, Calvert, and Charles County ensures financial education and outreach is widespread, equipping households with the tools to make informed decisions. The Homeowners Assistance Fund (HAF) aims to be the pillar of strength for homeowners, offering guidance and assistance in times of need. And with the Maryland Counseling Housing Fund, we're taking proactive steps to address foreclosure concerns and ensure housing stability.

This year, as we navigate the intricacies of housing needs, let's remember our shared vision: every house we aid in becomes a beacon of hope, and every home stands as a testament to the resilience and perseverance of our community. Together, we're not just constructing buildings; we're building dreams, empowering communities, one home at a time.



## 1. HOUSING STABILITY COUNSELING PROGRAM (HSCP)

• **Duration:** Sept 8, 2021 - June 2023

- Achieved 120% of its cumulative goal for the fiscal year.
- **Notable areas:** Level 3 Counseling/Follow-Up reached an impressive 137% of its target.

## 2. HOUSING OPPORTUNITIES FOR PERSONS WITH AIDS (HOPWA)

• **Duration:** Oct. 1, 2022 - Sept. 30, 2023

- Achieved 93% of its total target for the fiscal year.
- Both Certification and Supportive Services met their goals at 100%.

## 4. CALVERT COUNTY - COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG)

• **Allocated Funds:** \$50,000

- Achieved 28% of its overall goal for the fiscal year.
- Referrals stand out, reaching 85% of their target.

## 5. CHARLES COUNTY - HOMEOWNERS ASSISTANCE FUND (HAF)

• **Duration:** Dec. 2021 - Dec. 2026 (or until funds are exhausted)

- Achieved 151% of its total goal, with particular success in counseling about the HAF program and assistance with the HAF application, reaching 183% and 220% respectively.

## 6. ST. MARY'S COUNTY - HOMEOWNERS ASSISTANCE FUND (HAF)

• **Duration:** Dec. 2021 - Dec. 2026 (or until funds run out)

- Achieved a commendable 514% of its target, with counseling about the HAF program standing at 950%.

## 7. CALVERT COUNTY - HOMEOWNERS ASSISTANCE FUND (HAF)

• **Duration:** Dec. 2021 - Dec. 2026 (or until funds are depleted)

- Achieved 357% of its total target, with counseling regarding the HAF program reaching 600%.

## 8. MARYLAND COUNSELING HOUSING FUND

• **Duration:** July 1, 2022 - June 30, 2023

- Achieved 91% of its combined goal.
- Active Foreclosure clients surpassed their goal, reaching 122%

# FRIENDLY HEALTH SERVICES



## Your Trusted Partner in Elderly and Disabled:

At Friendly Health Services, our commitment has always been to provide exceptional medical assistance and supervision in a welcoming environment tailored for the elderly and disabled. With a team of dedicated and highly trained professionals, we collaborate with both family members and personal physicians, ensuring that our clients receive the highest quality of care possible

## Program Update:

In the first quarter of FY23, our adult day care program proudly served 9 participants. The program generated a revenue of \$27,826.10, reflecting the value and trust our community places in our services. We were pleased to have 11 potential clients on the waitlist, demonstrating the high demand and trust in our services. Moreover, the commitment from our community shone brightly with the assistance of 2 volunteers, who together served an impressive 292 cumulative hours.

However, due to unforeseen staff shortages, we faced the difficult decision of temporarily closing our program after the first quarter. We understand the impact this decision has had on our clients and their families, and we want to assure everyone that we are making every effort to address these challenges. We are actively working towards reopening and are deeply appreciative of your patience and continued faith in our services.

## Looking Forward:

While Friendly Health Services may have temporarily closed its doors, please know that our dedication to our clients remains unwavering. We are ardently working to rectify our staffing situation and reopen our center as soon as possible. Your trust fuels our mission, and we are eager to continue serving the community with compassion and expertise.





# FINANCIAL REPORT (PENDING)

**\*\*Pending FY23 Financial Audit\*\***





## **Administrative Office**

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## **Southern Maryland Tri- County Community Action Committee, Inc.**

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